

The Features & the **Functionality** 

- 360 Degree Feedback
- @mentions
- AB Testing
- ACH Payment Processing
- Access Controls/Permissions
- Account Reconciliation
- Accounting
- Accounting Integration
- Accounts Payable
- Accounts Receivable
- Action Item Tracking
- Action Management
- Active Directory Integration
- Activity Dashboard
- Activity Management
- Activity Tracking
- Agile Methodologies
- Aging Tracking
- Alerts / Escalation
- Alerts/Notifications
- Analytics/ROI Tracking
- Applicant Tracking
- Application Management
- Appointment Management
- Appraisal History
- Approval Process Control
- Approval Workflow
- Archiving & Retention
- Assessment Management
- Asset Management
- Asset Tracking
- Attendance Management
- Attendance Tracking
- Audit Management
- Audit Trail
- Authentication
- Auto-Responders
- Automated Quoting
- Automated Scheduling
- Automatic Backup
- Automatic Billing
- Automatic Lead Distribution
- Availability Indicator
- **Avatars**
- Backorder Management

- Bank Reconciliation
- Barcode / Ticket Scanning
- Barcode Printing
- Barcode Recognition
- Barcoding/RFID
- Batch Processing
- Benefits Management
- Bid Management
- Bill of Material Analysis
- Billable Items Tracking
- Billing & Invoicing
- Billing Portal
- Bills of Material
- Budget Management
- Budgeting/Forecasting
- Bulk Send
- Buy Side (Suppliers)
- CPA Firms
- CRM
- Calendar Management
- Calendar Sync
- Calendar/Reminder System
- Campaign Analytics
- Campaign Management
- Campaign Segmentation
- Cancellation Management
- Capacity Planning
- Cash Management
- Cataloguing/Categorisation
- Change Management
- Chat/Messaging
- Check Writing
- Check-in/Check-out
- Click Tracking
- Client Management
- Client Portal
- Collaboration Tools
- Commenting/Notes
- Communication Management
- Compatibility Testing
- Compensation Management
- Completion Tracking
- Compliance Management
- Configurable Workflow
- Contact Database
- Contact Management
- Content Management
- Contingency Billing
- Contract Drafting
- Contract Lifecycle Management

- Cost Tracking
- Cost-to-Completion Tracking
- Credit Card Management
- Currency Conversion
- Custom Development
- Customer Database
- Customer History
- Customer Segmentation
- Customisable Branding
- Customisable Forms
- Customisable Invoices
- Customisable Templates
- Customisable Fields
- Customisation
- Dashboard Creation
- Data Extraction
- Data Import/Export
- Data Modelling
- Data Visualisation
- Debugging
- Delivery Tracking
- Demand Forecasting
- Deployment Management
- Design Management
- Digital Signature
- Discount Management
- Distribution Management
- Document Automation
- Document Generation
- Document Management
- Document Storage
- Document Templates
- Drag & Drop
- Duplicate Payment Alert
- EDI
- Electronic Payments
- Electronic Signature
- Email Management
- Email Marketing
- Email Templates
- Email Tracking
- Employee Database
- Employee Management
- Employee Profiles
- Employee Time Tracking
- Enrollments/Onboarding
- Enterprise Asset Management
- Equipment Maintenance
- Equipment Tracking • Event Calendar
- Feedback Management

- File Sharing
- Financial Management
- Financial Reporting
- Fixed Asset Management
- For Government
- Forecasting
- Forms Management
- Forum / Discussion Board
- Fuel Management
- Full Text Search
- Fund Accounting
- GPS
- Gamification
- Gantt/Timeline View
- General Ledger
- Geotargeting
- Gift Card Management
- Graphical User Interface
- HR Management
- HTML5 Technology
- Help Desk Management
- Historical Reporting
- Hourly Billing
- Idea Management • Import/Export Management
- Income & Balance Sheet
- Integrated Business Operations
- Integrated Development Environment
- Interaction Tracking
- Internal Chat Integration
- Inventory Auditing
- Inventory Control
- Inventory Management
- Inventory Optimisation • Inventory Replenishment
- Inventory Tracking
- Invoice Creation
- Invoice History
- Invoice Management
- Invoice Processing
- Issue Management • Item Management
- Job Application Management
- Jobs Board • Kanban Board
- Kitting
- Knowledge Base Management
- Landing Pages/Web Forms
- Lead Capture
- Lead Distribution
- Lead Generation

- Lead Management
- Lead Qualification

- Leave Tracking
- Lifecycle Management
- Loyalty Program
- Maintenance Management
- Manufacturing Inventory

- Material Requirements Planning

- Mobile Access
- Mobile Payments

- Multi-Channel Communication
- Multi-Channel Management
- Multi-Company
- Multi-Language
- Multi-Store
- Multiple Payment Options
- Multiple Projects
- Newsletter Management
- Nonprofits Online Booking
- Online Catalogue
- Online Forums Online Invoicing
- Online Payments
- Online Store Builder
- Order Entry
- Order Management
- Order Processing
- PDF Conversion
- Payment Processing
- Percent-Complete Tracking
- Performance Appraisal

- Lead Segmentation
- Learning & Development
- Live Chat

- Maintenance Scheduling
- Management
- Manufacturing Planning
- Marketing Automation
- Meeting Management
- Milestone Tracking
- Mobile Development
- Monitoring
- Multi-Channel Distribution
- Multi-Currency
- Multi-Location

- Opportunity Management
- Order Fulfillment
- Order Tracking
- PO Reconciliation
- Payroll Management



**Functionality** 

- Performance Management
- **Performance Metrics**
- Pipeline Management
- Pipeline Reports
- Planning Tools
- Point of Sale (POS)
- Portfolio Management
- Pre-built Templates
- Predictive Analytics
- Predictive Maintenance
- Preventive Maintenance
- Price and Cost Calculations
- Pricing Management
- Prioritisation
- Procurement Management
- Product Catalogue
- Product Configurator
- Product Data Management
- Product Identification
- Production Management
- Production Scheduling
- Production Tracking
- Productivity Analysis
- Progress Reports
- Project Accounting
- Project Billing
- Project Management
- Project Planning
- Project Planning/Scheduling
- Project Time Tracking
- Project Workflow
- Projections
- Promotions Management
- Purchase Order Management
- Purchasing & Receiving
- Quality Assurance
- Quality Control
- Quality Management
- Quota Management
- Quotes/Estimates
- RFID Scanning
- Real Time Analytics
- Real Time Data
- Real Time Editing
- **Real Time Monitoring**
- Real Time Notifications

- Real Time Reporting
- Real Time Synchronisation
- Real-time Updates
- Receipt Management
- Receiving/Putaway Management
- Recruitment Management
- Recurring Invoicing
- Recurring Orders
- Recurring Payments
- Recurring Tasks
- Recurring/Subscription Billing
- Referral Tracking
- Reminders
- Reorder Management
- Reporting & Statistics
- Reporting/Analytics
- · Reporting/Project Tracking
- Requirements Management
- Resource Management
- Restaurant POS
- Retail Inventory Management
- Retail POS
- Returns Management
- Revenue Management
- Revenue Recognition
- SEO Management
- SKU/UPC Codes
- SMS Marketing Management
- Safety Management
- Sales & Operations Planning
- Sales Automation
- Sales Forecasting
- Sales Management
- Sales Orders
- Sales Pipeline Management
- Sales Reports
- Sales Tax Management
- Sales Trend Analysis
- Scheduling
- Search/Filter
- Segmentation
- Self Assessment
- Self Service Portal
- Sell Side (Customers)
- Serial Number Tracking
- Service History
- Service Level Agreement (SLA) Management
- Shipping Management
- Shopping Cart

- Sick Leave Tracking
- Social Media Integration
- Social Media Monitoring
- Social Promotion
- Software Development
- Source Control
- Sourcing Management
- Special Order Management
- Specialty Contracts
- Status Tracking
- Subscription Management
- Subscription Plan Management
- Summary Reports
- Supplier Management
- Supply Chain Management
- Support Ticket Management
- Support Ticket Tracking
- Survey Builder
- Survey/Poll Management
- Surveys & Feedback
- Task Management
- Task Planning
- Task Progress Tracking
- Task Scheduling
- Tax Calculation
- Tax Management
- Team Collaboration
- Technician Management • Template Management
- Templates
- Territory Management
- Testing/QA Management
- Third Party Integrations
- Time & Attendance
- Time & Expense Tracking
- Time Off Requests
- Timesheet Management
- Traditional Methodologies Training Management
- Transportation Management
- URL Customisation
- Usage Tracking/Analytics
- VIN Lookup
- Vacation/Leave Tracking
- Vendor Management
- Version Control Visitor Tracking
- WYSIWYG Editor

- Warehouse Management
- Web App Development
- Website Analytics
- Website Integration
- Website Management
- Work Order Management
- Workflow Management
- eCommerce Management
- iCalendar Support
- Web App Development
- Website Analytics
- Website Integration
- Website Management
- Work Order Management
- Workflow Management • eCommerce Management
- iCalendar Support



- API
- Activity Dashboard
- Activity Tracking
- Alerts/Notifications
- Appointment Management
- Appointment Scheduling
- Automated Scheduling
- Availability Management
- CRM
- Calendar/Reminder System
- Call Monitoring
- Campaign Management Cataloguing/Categorisation
- Client Management
- Client Tracking
- Contact Database
- Contact Management
- Content Management • Contract/License Management
- Customisable Templates
- Document Management
- Document Storage • Email Management

- Email Marketing
- Email Response Control
- Email Templates
- Email Tracking
- Forecasting
- Interaction Tracking
- Internal Chat Integration
- Landing Pages/Web Forms
- Lead Capture
- Lead Distribution
- Lead Management
- Lead Nurturing
- Lead Qualification
- Lead Segmentation
- List Management
- Live Chat Marketing Automation
- Meeting Management
- Microsoft Outlook Integration
- Mobile Access
- Performance Metrics • Pipeline Management
- Project Management
- Prospecting Tools Quotes/Estimates
- Real Time Data
- Real Time Notifications
- Records Management Recurring Tasks
- Referral Tracking
- Relationship Tracking Routing
- Sales Pipeline Management
- Scheduling
- Search/Filter Segmentation
- Self Service Portal
- Social Media Integration Source Tracking
- Task Management
- Task Planning • Task Progress Tracking
- Task Scheduling • Template Management • Third Party Integrations
- Visual Analytics